Miller Children's & Women's Access & Transport Center

Patient transfers start with this call

Miller Children's & Women's Access & Transport Center has an exciting new change to help make transferring your patients even easier. Miller Children's & Women's now has an Access & Transport Center — your source for all patient transfers. Simply call us at (877) 624-7845 or (877) MCH-QUIK and we'll do the rest.

What has changed

- Nurse-first model.
- One phone call can handle it all.
- If on a slight chance we can't take your patient, we won't leave you hanging and will assist you in finding an alternative target destination for your patient.

Expert nurses handle everything

The Miller Children's & Women's Access & Transport Center is staffed by registered nurses trained in critical care and emergency medicine. When you call, one of our experienced nurses will:

- Take your call, and identify the appropriate or preferred specialists to care for your patient based on capability, capacity and patient preference.
- Facilitate a recorded call between the referring and accepting caregiver.
- Arrange the bed assignment.
- Collect necessary clinical details for hospital admission.
- Provide admission information to the referring provider.
- Arrange for transportation, if needed.
- Answer any questions throughout the process.
- Facilitate physician to physician consults.

We're here for you

Miller Children's & Women's Access & Transport Center is available – 24 hours a day, seven days a week, 365 days a year. We're here for physicians, nurses and other authorized health care providers who need to:

- Transfer a patient into or out of Miller Children's & Women's.
- Help connect you to another transfer program at a non-affiliated facility if Miller Children's & Women's isn't available or doesn't offer the necessary services.



(877) 624-7845 (877) MCH-QUIK

2801 Atlantic Ave. Long Beach, CA 90806

millerchildrens.org/AccessCenter

(877) 624-7845 (877) MCH-QUIK

AVAILABLE 24/7

Have this info on hand, when you call:

MemorialCare

- Your name and call back number
- Referring physician's name and call back number
- Patient details: name, DOB, SSN
- Diagnosis and other relevant clinical information
- Preferred facility and specialty for admission
- Patient condition: emergent or stable
- Level of care expected
- Face sheet/demographics form