# Miller Children's & Women's Access & Transport Center

#### Patient transfers start with this call

Miller Children's & Women's Access & Transport Center has an exciting new change to help make transferring your patients even easier. Miller Children's & Women's now has an Access & Transport Center — your source for all patient transfers. Simply call us at (877) 624-7845 or (877) MCH-QUIK and we'll do the rest.

#### What has changed

- Nurse-first model.
- One phone call can handle it all.
- If on a slight chance we can't take your patient, we won't leave you hanging and will assist you in finding an alternative target destination for your patient.

#### Expert nurses handle everything

The Miller Children's & Women's Access & Transport Center is staffed by registered nurses trained in critical care and emergency medicine. When you call, one of our experienced nurses will:

- Take your call, and identify the appropriate or preferred specialists to care for your patient based on capability, capacity and patient preference.
- Facilitate a recorded call between the referring and accepting caregiver.
- Arrange the bed assignment.
- Collect necessary clinical details for hospital admission.
- Provide admission information to the referring provider.
- Arrange for transportation, if needed.
- Answer any questions throughout the process.
- Facilitate physician to physician consults.

### We're here for you

Miller Children's & Women's Access & Transport Center is available – 24 hours a day, seven days a week, 365 days a year. We're here for physicians, nurses and other authorized health care providers who need to:

- Transfer a patient into or out of Miller Children's & Women's.
- Help connect you to another transfer program at a non-affiliated facility if Miller Children's & Women's isn't available or doesn't offer the necessary services.



(877) 624-7845 (877) MCH-QUIK

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millerchildrens.org/AccessCenter

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AVAILABLE 24/7

## Have this info on hand, when you call:

MemorialCare

- Your name and call back number
- Referring physician's name and call back number
- Patient details: name, DOB, SSN
- Diagnosis and other relevant clinical information
- Preferred facility and specialty for admission
- Patient condition: emergent or stable
- Level of care expected
- Face sheet/demographics form